



The AWSCPA New Jersey Affiliate and

ADP *Small Business Services*

are Pleased to Present

Implementing Client Retention and Partnering Strategies

Presented By: Heather Sperduto of ADP
Date and time: Friday April 30, 2010, 8:00am – 10:00am
Location: ADP
99 Jefferson Rd.
Parsippany, NJ 07754

Admission: No registration fee, compliments of ADP

Bring a friend and / or pass this information along to anyone else who you think would be interested.

Learning objectives:

- Retain clients and strengthen relationships through better communications.
- Better train your employees on their customer service skills.
- Review and adapt current services, communications and programs.

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